



City of Tampa - RETIREES

2025 Summary of Benefits



#### Dear City of Tampa Retiree:

As a valued member with Humana's dental plan, we're pleased to offer you an opportunity to continue your dental coverage as a City of Tampa retiree.

The plan is closed to NEW enrollments but if you were enrolled in 2024/2025 you have the option to move from one plan to another. If you wish to make a change to your plan such as moving from the DHMO to the PPO, please complete the Enrollment/Change form and return it to Humana within 31 days of your retirement effective date. Please include your current ID number on the application in the upper right hand corner of the form.

If you wish to continue the dental policy, please complete the form and fax or email to the address captioned below. Please note, if you elect to cancel your coverage, you will not be eligible to re-enroll in the future.

Email: nflopenenrollment@humana.com Fax: 1-833-358-0406 Questions: 1-877-589-4051

#### Your Monthly rates are listed below:

DHMO-HS195* Plan	Monthly Rates
Retiree Only	\$13.62
Retiree + One	\$26.97
Retiree + Family	\$47.94
PPO Plan	Monthly Rates
Retiree	\$32.24
Retiree + One	\$60.32
Retiree + Family	\$99.84

<sup>\*</sup>If you are enrolling in the HS195 plan, please select a primary care dentist and include the provider ID number on the application.

Once you are enrolled, Humana will be sending you a monthly statement with the new plan premium along with payment instructions. **DO NOT SEND PAYMENT WITH THE APPLICATION.** 

You will have the opportunity to pay monthly by sending payment directly to Humana or setting up an automatic bill-pay through your personal bank or on the Humana.com website. Should you need additional information or assistance regarding payments, you may contact Humana Billing Customer Care at 1-877-829-5037

Best Regards, Humana Account Management Team

# CITY OF TAMPA RETIREE Group #773466 Div. 03

**Dental Enrollment/Change/Termination Form - 2025** 



☐ Enro	llment	☐ Change Reason for change			Effective Da	te:
		GENER/	AL INFORMA	<u>TION</u>		
Retiree Name	:		Social Secur	ity #:		
Address: Phone:		City: Email address:	Sta	te: Date of Hi	Zip: re:	
		RETIREE AND DE	PENDENT IN	FORMATIO	N	
	Name		Date of Birth		Gender	Action
Retiree :					M F	☐ Add ☐ Cancel
Spouse:		SS#			MF	☐ Add ☐ Cancel
Child:		SS#			M F	☐ Add ☐ Cancel
Child:		SS#			M F	☐ Add ☐ Cancel
Child:		SS <u>#</u>			_ M _F	☐ Add ☐Cancel
**Facility Nur	mber is only r	equired if DHMO HS195 pla	n is chosen			
Please Note: Any person who, with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree. I hereby consent, personally and or behalf of any family members enrolled, to the unrestricted release of my/our dental records maintained by participating physicians to Humana for, but not limited to, claims verification and quality assessment review, and to any other participating physician who may be or become involved in my/our dental care.  Retiree Signature:  Date:						sent, personally and on intained by
Neuree Sign	ialui e.			Dale.		

Please fax completed form to 1-833-358-0406 or Email to nflopenenrollment@humana.com Questions: 1-877-589-4051

Please select your plan:	
DHMO HS195 Plan	
Retiree	\$13.62
Retiree + One	\$26.97
Retiree + Family	\$47.94
PPO Plan	
Retiree	\$32.24
Retiree + One	\$60.32
Retiree + Family	\$99.84

<sup>\*</sup> Payment is not required, you will receive a monthly invoice



# Our dental plans will make you smile

At Humana we want to help take care of you. Dental health is an important part of your overall well-being, and Humana's dental benefits help make it easy to make your dental care a priority. When you sign up for a Humana dental plan, you're signing up for a healthier you.



### Why sign up for dental benefits?



If you've never bought dental insurance before, **you'll be pleasantly surprised at the monthly cost.** 



**Preventive dental care, such as check-ups and cleanings,** help stop issues before they start saving you time and money in the long run. And when you use an in-network dentist, **preventive care is at no additional cost to you.** 



For years, doctors have recognized the link between oral health and whole-body health. Routine teeth cleanings can help reduce your risk for heart disease, stroke and dementia.



Plus, **caring for you is at the heart of everything we do** so we make it easy for you to get the help you need – when you need it. Our service teams are always ready to help and answer your questions.



Review the benefit information in this guide to help you choose a dental plan that's right for you.

# Humana Dental Prepaid HS195 Plan

## **Summary of services**

The Humana Dental Prepaid plans focus on maintaining oral health, prevention and cost-containment. Members may see a primary care dentist as often as necessary. There are no yearly maximums, no deductibles to meet and no waiting periods. HS plans copayments for listed procedures are applicable at either a participating general dentist or a participating specialist dentist.

A primary care dentist (PCD) may decide that a member needs to see a contracted dental specialist. No referral is necessary to see a network specialist.

**Specialists services:** Should members need a specialist, (i.e., endodontist, oral surgeon, periodontist, pediatric dentist), they may be referred by a participating general dentist, or members can self-refer to any participating specialist.

Note: Pediatric dentist age limit, through age 12

Services marked with a single asterisk (\*) below also require separate payment of laboratory charges, not to exceed \$200. The laboratory charges must be paid to the plan dentist in addition to any applicable copayment for the service.

ADA Code	Procedure	
Appointments		Member cost
D9310	Consultation (diagnostic service provided by dentist other than practitioner providing treatment)	no charge
D9430	Office visit (normal hours)	no charge
D9440	Office visit (after regularly scheduled hours)	\$30
D9987	Cancelled appointment	\$10
D9986	Missed appointment	\$10
Diagnostic		Member cost
D0120	Periodic oral examination (two per calendar year)	no charge
D0140	Limited/comprehensive/detailed and extensive oral eval	no charge
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver	no charge
D0150	Limited/comprehensive/detailed and extensive oral eval (two per calendar year)	no charge
D0160	Limited/comprehensive/detailed and extensive oral eval	no charge
D0170	Re-evaluation—problem focused (not post-operative visit)	no charge
D0180	Comprehensive periodontal evaluation (two per calendar year)	no charge
D0210	X-ray intraoral—complete series including bitewings (once per three calendar years)	no charge
D0220	X-ray intraoral—periapical, first radiographic image	no charge
D0230	X-ray intraoral—periapical, each additional radiographic image	no charge
D0240	X-rays intraoral—occlusal radiographic image	no charge
D0250	Extra-oral – 2D projection radiographic image created using a stationary radiation source and detector	no charge
D0270	X-ray bitewing—single radiographic image (two per calendar year)	no charge
D0272	X-ray bitewings—two radiographic images (two per calendar year)	no charge
D0273	X-ray bitewings—three radiographic images (two per calendar year)	no charge
D0274	Bitewings—four radiographic images (two per calendar year)	no charge
D0277	X-ray bitewings, vertical—seven to eight radiographic images (two per calendar year)	no charge

ADA Code	Procedure	
<b>Diagnostic</b> (cont.)		Member cost
D0330	Panoramic radiographic image (once per three calendar years)	no charge
D0350	Oral/facial photography images	no charge
D0415	Collect microorganisms culture & sensitivity	no charge
D0425	Caries susceptibility tests	no charge
D0431	Oral cancer screening using a special light source	\$50
D0460	Pulp vitality tests (not covered if a root canal is performed)	no charge
D0470	Diagnostic casts	no charge
D0472	Pathology report—gross examination of lesion	no charge
D0473	Pathology report—microscopic examination of lesion	no charge
D0474	Pathology report—microscopic examination of lesion and area	no charge
Preventive		Member cost
D1110	Prophylaxis—adult, routine (two per calendar year, by primary care dentist)	no charge
D1111	Additional—adult prophylaxis, with or without fluoride (maximum of two additional per year)	\$35
D1120	Prophylaxis—child, routine (two per calendar year)	no charge
D1121	Additional—child prophylaxis, with or without fluoride (maximum of two additional per year)	\$25
D1206	Topical application of fluoride varnish (for child <16) (two per calendar year)	no charge
D1208	Topical application of fluoride excluding varnish—child (up to 16 years of age) (two per calendar year)	no charge
D1310	Nutrition counseling for the control or avoidance of dental disease	no charge
D1320	Tobacco counseling services for the control or prevention of oral disease	no charge
D1330	Oral hygiene instruction	no charge
D1351	Sealant—per tooth (permanent teeth only to age 16)	no charge
D1510*	Space maintainer—fixed, unilateral (through age 14)	\$25
D1515*	Space maintainer—fixed, bilateral (through age 14)	\$25
D1520*	Space maintainer—removable, unilateral (through age 14)	\$35
D1525*	Space maintainer—removable, bilateral (through age 14)	\$35
D1550	Re-cement or re-bond space maintainer	\$15
D1555	Removal of fixed space maintainer	\$15
Restorative		Member cost
D2140	Amalgam—one surface, primary or permanent	no charge
D2150	Amalgam—two surfaces, primary or permanent	no charge
D2160	Amalgam—three surfaces, primary or permanent	no charge
D2161	Amalgam—four or more surfaces, primary or permanent	no charge
D2940	Sedative filling	no charge
Resin restorative	(inlays and onlays limited to one per tooth every five years)	Member cost
D2330	Resin based composite—one surface, anterior	no charge
D2331	Resin based composite—two surfaces, anterior	no charge
D2332	Resin based composite—three surfaces, anterior	no charge
D2335	Resin based composite—four or more surfaces or involving incisal angle (anterior)	no charge
D2390	Resin based composite crown, anterior	\$30
D2391	Resin based composite—one surface, posterior	\$30
D2392	Resin based composite—two surfaces, posterior	\$45

ADA Code	Procedure	
Resin restorati	ve (inlays and onlays limited to one per tooth every five years) (cont.)	Member cost
D2393	Resin based composite—three surfaces, posterior	\$65
D2394	Resin based composite—four or more surfaces, posterior	\$65
D2510*	Inlay—metallic, one surface	\$225
D2520*	Inlay—metallic, two surfaces	\$235
D2530*	Inlay—metallic, three or more surfaces	\$245
D2542*	Onlay—metallic, two surfaces	\$245
D2543*	Onlay—metallic, three surfaces	\$260
D2544*	Onlay—metallic, four or more surfaces	\$270
D2610*	Inlay—porcelain/ceramic, one surface	\$245
D2620*	Inlay—porcelain/ceramic, two surfaces	\$245
D2630*	Inlay—porcelain/ceramic, three or more surfaces	\$245
D2642*	Onlay—porcelain/ceramic, two surfaces	\$245
D2643*	Onlay—porcelain/ceramic, three surfaces	\$245
D2644*	Onlay—porcelain/ceramic, four or more surfaces	\$245
D2650*	Inlay—resin based composite, one surface	\$245
D2651*	Inlay—resin based composite, two surfaces	\$245
D2652*	Inlay—resin based composite, three or more surfaces	\$245
D2662*	Onlay—resin based composite, two surfaces	\$245
D2663*	Onlay—resin based composite, three surfaces	\$245
D2664*	Onlay—resin based composite, four or more surfaces	\$245
	lge (limited to one per tooth every five years)	Member cost
D2710*	Crown—resin based composite, indirect	\$245
D2710*	Crown—3/4 resin based composite, indirect	\$245
D2712	Crown—resin with high noble metal	\$245
D2721	Crown—resin with predominantly base metal	\$245
D2721*	Crown—resin with noble metal	\$245
D2740*	Crown—porcelain/ceramic substrate	\$245
D2750*	Crown—porcelain fused to high noble metal	\$245
D2751	Crown—porcelain fused to predominantly base metal	\$245
D2751*	Crown—porcelain fused to noble metal	\$245
D2732 D2780*	Crown—3/4 cast high noble metal	\$245
D2781	Crown—3/4 cast right hobie metal	\$245
D2781*	Crown—3/4 cast predominantly base metal	\$245
D2782*	Crown—3/4 porcelain/ceramic	\$245
D2790*	Crown—full cast high noble metal	\$245
D2791	Crown—full cast right hobse metal  Crown—full cast predominantly base metal	\$245
D2791 D2792*	Crown—full cast predominantly base metal	\$245
D2792 D2794*	Crown—titanium	\$245
D2794 D2799	Provisional crown	
		no charge
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration	no charge
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core	no charge
D2920	Re-cement or re-bond crown	no charge
D2929	Crown—prefabricated porcelain/ceramic crown—primary tooth	\$25
D2930	Prefabricated stainless steel crown—primary tooth	\$25

ADA Code	Procedure	
Crown and brid	ge (limited to one per tooth every five years) (cont.)	Member cost
D2931	Prefabricated stainless steel crown—permanent tooth	\$25
D2932	Prefabricated resin crown	\$45
D2933	Prefabricated stainless steel crown with resin window	\$45
D2950	Core buildup, including any pins	\$70
D2951	Pin retention—per tooth, in addition to restoration	\$10
D2952*	Cast post and core in addition to crown	\$50
D2953*	Each additional cast post—same tooth	\$50
D2954	Prefabricated post and core in addition to crown	\$30
D2955	Post removal	\$10
D2957	Each additional prefabricated post—same tooth, base metal post	\$30
D2957	Labial veneer (resin laminate)—chairside	\$250
D2961*	Labial veneer (resin laminate)—laboratory	\$300
D2962*	Labial veneer (porcelain laminate)—laboratory	\$350
D2970	Temporary crown (fractured tooth)	no charge
D2971	Additional procedure—new crown existing partial denture	\$50
D2980	Crown repair	no charge
D2981	Inlay repair	no charge
D2982	Onlay repair	no charge
D2983	Veneer repair	no charge
D6940	Stress breaker	\$110
D6950	Precision attachment	\$195
D6980*	Fixed partial denture repair, by report	\$45
Prosthodontics	(fixed) (replacement limited to every five years, adjustments once per year)	Member cost
D6210*	Pontic —cast high noble metal	\$245
D6211		7273
DOTII	Pontic—cast predominantly base metal	\$245
D6211*	Pontic—cast predominantly base metal  Pontic—cast noble metal	
		\$245
D6212*	Pontic—cast noble metal	\$245 \$245
D6212* D6240*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal	\$245 \$245 \$245
D6212* D6240* D6241	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal	\$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal	\$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal	\$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal  Retainer crown—full cast high noble metal	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal  Retainer crown—full cast high noble metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast noble metal	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal  Retainer crown—full cast high noble metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast noble metal  Retainer crown—full cast noble metal  Retainer crown—titanium	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794* D6930	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal  Retainer crown—full cast high noble metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast noble metal  Retainer crown—full cast noble metal  Retainer crown—titanium  Re-cement or re-bond fixed partial denture (per unit)	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794* D6930 Prosthodontics	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal  Retainer crown—full cast high noble metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast noble metal  Retainer crown—full cast noble metal  Retainer crown—titanium  Re-cement or re-bond fixed partial denture (per unit)  (replacement limited to every five years)	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794* D6930 Prosthodontics	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal  Retainer crown—full cast high noble metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast noble metal  Retainer crown—titanium  Re-cement or re-bond fixed partial denture (per unit)  (replacement limited to every five years)  Complete denture—maxillary	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794* D6930 Prosthodontics D5110* D5120*	Pontic—cast noble metal  Pontic—porcelain fused to high noble metal  Pontic—porcelain fused to predominantly base metal  Pontic—porcelain fused to noble metal  Retainer crown—porcelain fused to high noble metal  Retainer crown—porcelain fused to predominantly base metal  Retainer crown—porcelain fused to noble metal  Retainer crown—full cast high noble metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast predominantly base metal  Retainer crown—full cast noble metal  Retainer crown—titanium  Re-cement or re-bond fixed partial denture (per unit)  (replacement limited to every five years)  Complete denture—maxillary  Complete denture—mandibular	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794* D6930  Prosthodontics D5110* D5120* D5130*	Pontic—cast noble metal Pontic—porcelain fused to high noble metal Pontic—porcelain fused to predominantly base metal Pontic—porcelain fused to noble metal Retainer crown—porcelain fused to high noble metal Retainer crown—porcelain fused to predominantly base metal Retainer crown—porcelain fused to noble metal Retainer crown—full cast high noble metal Retainer crown—full cast predominantly base metal Retainer crown—full cast predominantly base metal Retainer crown—full cast noble metal Retainer crown—titanium Re-cement or re-bond fixed partial denture (per unit)  (replacement limited to every five years) Complete denture—maxillary Complete denture—maxillary Immediate denture—maxillary	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794* D6930 Prosthodontics D5110* D5120* D5140*	Pontic—cast noble metal Pontic—porcelain fused to high noble metal Pontic—porcelain fused to predominantly base metal Pontic—porcelain fused to noble metal Retainer crown—porcelain fused to high noble metal Retainer crown—porcelain fused to predominantly base metal Retainer crown—porcelain fused to noble metal Retainer crown—full cast high noble metal Retainer crown—full cast predominantly base metal Retainer crown—full cast predominantly base metal Retainer crown—full cast noble metal Retainer crown—titanium Re-cement or re-bond fixed partial denture (per unit) (replacement limited to every five years)  Complete denture—maxillary Complete denture—maxillary Immediate denture—maxillary Immediate denture—mandibular	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245
D6212* D6240* D6241 D6242* D6750* D6751 D6752* D6790* D6791 D6792* D6794* D6930  Prosthodontics D5110* D5120* D5130*	Pontic—cast noble metal Pontic—porcelain fused to high noble metal Pontic—porcelain fused to predominantly base metal Pontic—porcelain fused to noble metal Retainer crown—porcelain fused to high noble metal Retainer crown—porcelain fused to predominantly base metal Retainer crown—porcelain fused to noble metal Retainer crown—full cast high noble metal Retainer crown—full cast predominantly base metal Retainer crown—full cast predominantly base metal Retainer crown—full cast noble metal Retainer crown—titanium Re-cement or re-bond fixed partial denture (per unit)  (replacement limited to every five years) Complete denture—maxillary Complete denture—maxillary Immediate denture—maxillary	\$245 \$245 \$245 \$245 \$245 \$245 \$245 \$245

ADA Code	Procedure	
Prosthodontics	(replacement limited to every five years) (cont.)	Member cost
D5213*	Maxillary partial denture—cast metal framework, resin denture bases	\$425
D5214*	Mandibular partial denture—cast metal framework, resin denture bases	\$425
D5221	Immediate maxillary partial denture – resin base (including any conventional clasps, rests and teeth)	\$350
D5222	Immediate mandibular partial denture – resin base (including any conventional clasps, rests and teeth)	\$350
D5223	Immediate maxillary partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	\$350
D5224	Immediate mandibular partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	\$350
D5225*	Maxillary partial denture—flexible (including clasps, rests and teeth)	\$425
D5226*	Mandibular partial denture—flexible (including clasps, rests and teeth)	\$425
D5281*	Removable partial denture—one piece cast metal	\$300
D5410	Adjust complete denture—maxillary	\$10
D5411	Adjust complete denture—mandibular	\$10
D5421	Adjust partial denture—maxillary	\$10
D5422	Adjust partial denture—mandibular	\$10
D5660*	Add clasp to existing partial denture—per tooth	\$35
Endodontics (e	ach procedure limited to once per tooth per life)	Member cost
D3110	Pulp cap—direct (excluding final restoration)	\$5
D3120	Pulp cap—indirect (excluding final restoration)	\$5
D3220	Therapeutic pulpotomy	\$30
D3221	Pulpal debridement, primary and permanent teeth	\$55
D3230	Pulpal therapy (resorbable filling)—anterior, primary tooth (excluding final restoration)	\$40
D3240	Pulpal therapy (resorbable filling)—posterior, primary tooth (excluding final restoration)	\$40
D3310	Root canal therapy—anterior (excluding final restoration)	\$100
D3320	Root canal therapy—bicuspid (excluding final restoration)	\$152
D3330	Root canal therapy—molar (excluding final restoration)	\$210
D3331	Treatment of root canal obstruction—non-surgical access	\$85
D3332	Incomplete endodontic therapy—inoperable or fractured tooth	\$96
D3333	Internal root repair of perforation defects	\$85
D3346	Retreatment of previous root canal therapy—anterior	\$180
D3347	Retreatment of previous root canal therapy—bicuspid	\$280
D3348	Retreatment of previous root canal therapy—molar	\$325
D3351	Apexification/recalcification – initial visit (apical closure / calcific repair of perforations, root resorption, etc.)	\$70
D3352	Apexification/recalcification—interim	\$70
D3353	Apexification/recalcification—final visit	\$70
D3410	Apicoectomy/periradicular surgery—anterior	\$95
D3421	Apicoectomy/periradicular surgery—bicuspid (first root)	\$95
D3425	Apicoectomy/periradicular surgery—molar (first root)	\$95
D3426	Apicoectomy/periradicular surgery (each additional root)	\$60
D3430	Retrograde filling—per root	\$60

Procedure	
procedure limited to once per tooth per life) (cont.)	Member cost
Surgical procedure to isolate tooth with rubber dam	\$19
Hemisection not included in root canal therapy	\$90
Root canal prepare and fit preformed dowel/post	\$15
treatment)	Member cost
Gingivectomy/gingivoplasty per quadrant	\$110
Gingivectomy/gingivoplasty per tooth	\$83
Gingival flap, including root planing—four or more teeth, per quadrant	\$150
Gingival flap, including root planing—one to three teeth, per quadrant	\$113
Apically positioned flap	\$165
Clinical crown lengthening—hard tissue	\$150
Osseous surgery (including elevation of a full thickness flap and closure) – four or more contiguous teeth or tooth bounded spaces per quadrant	\$300
Osseous surgery (including elevation of a full thickness flap and closure) – one to three contiguous teeth or tooth bounded spaces per quadrant	\$225
Bone replacement graft—first site in quadrant	\$180
Bone replacement graft—each additional site in quadrant bone	\$95
Biological materials which can aid soft and osseous tissue regeneration	\$95
Guided tissue regeneration—resorbable barrier, per site	\$215
Guided tissue regeneration—nonresorbable barrier, per site (includes membrane removal)	\$255
Pedicle soft tissue graft procedure	\$245
Free soft tissue graft procedure (including donor site surgery)	\$245
Autogenous connective tissue graft procedure (including donor and recipient surgical sites) first tooth, implant, or edentulous tooth position in graft	\$75
Distal or proximal wedge procedure	\$100
Non-autogenous connective tissue graft (including recipient site and donor material) first tooth, implant, or edentulous tooth position in graft	\$380
Autogenous connective tissue graft procedure (including donor and recipient surgical sites) – each additional contiguous tooth, implant or edentulous tooth position in same graft site	\$75
Non-autogenous connective tissue graft procedure (including recipient surgical site and donor material) – each additional contiguous tooth, implant or edentulous tooth position in same graft site	\$380
Provisional splinting—intracoronal	\$95
Provisional splinting—extracoronal	\$85
Periodontal scaling and root planing, per quadrant (a maximum of four quadrants will be paid in any combinations, per 24 calendar months for procedures D4341 and D4342)	\$50
Periodontal scaling and root planing one to three teeth per quadrant (a maximum of four quadrants will be paid in any combinations, per 24 calendar months for procedures D4341 and D4342)	\$38
Full mouth debridement to enable comprehensive evaluation and diagnosis (once per five calendar years)	\$50
Localized delivery of chemotherapeutic agents (per tooth) (limited to once per tooth per 12 months to a maximum of three tooth sites per quadrant, and performed no less than	\$65
three months following active periodontal therapy)	
three months following active periodontal therapy)  Periodontal maintenance (covered only after active periodontal therapy)	\$40
	Procedure limited to once per tooth per life) (cont.)  Surgical procedure to isolate tooth with rubber dam  Hemisection not included in root canal therapy  Root canal prepare and fit preformed dowel/post  treatment)  Gingivectomy/gingivoplasty per quadrant  Gingivectomy/gingivoplasty per tooth  Gingival flap, including root planing—four or more teeth, per quadrant  Apically positioned flap  Clinical crown lengthening—hard tissue  Osseous surgery (including elevation of a full thickness flap and closure) – four or more contiguous teeth or tooth bounded spaces per quadrant  Osseous surgery (including elevation of a full thickness flap and closure) – one to three contiguous teeth or tooth bounded spaces per quadrant  Osseous surgery (including elevation of a full thickness flap and closure) – one to three contiguous teeth or tooth bounded spaces per quadrant  Bone replacement graft—first site in quadrant  Bone replacement graft—each additional site in quadrant bone  Biological materials which can aid soft and osseous tissue regeneration  Guided tissue regeneration—resorbable barrier, per site  (includes membrane removal)  Pedicle soft tissue graft procedure  Free soft tissue graft procedure (including donor site surgery)  Autogenous connective tissue graft procedure (including donor and recipient surgical sites) first tooth, implant, or edentulous tooth position in graft  Distal or proximal wedge procedure  Non-autogenous connective tissue graft procedure (including donor and recipient surgical sites) first tooth, implant, or edentulous tooth position in graft  Autogenous connective tissue graft procedure (including donor and recipient surgical sites) first tooth, implant, or edentulous tooth position in same graft site  Non-autogenous connective tissue graft procedure (including recipient surgical site and donor material) – each additional contiguous tooth, implant or edentulous tooth position in same graft site  Provisional splinting—extracoronal  Periodontal scaling and root planing one to three teeth per quadr

ADA Code	Procedure	
Extractions/ord	al and maxillofacial surgery	Member cost
D7111	Coronal remnants, deciduous tooth	\$5
D7140	Extraction, erupted tooth or exposed tooth	\$5
D7210	Surgical removal of erupted tooth	\$30
D7220	Removal of impacted tooth—soft tissue	\$50
D7230	Removal of impacted tooth—partially bony	\$65
D7240	Removal of impacted tooth—completely bony	\$80
D7241	Removal of impacted tooth—completely bony, unusual complications by report	\$100
D7250	Surgical removal of residual tooth roots	\$40
D7270	Tooth stabilization of accidentally avulsed or displaced tooth	\$50
D7280	Surgical access of an unerupted tooth (excluding wisdom teeth)	\$100
D7282	Mobilization of erupted or malposed tooth to aid eruption	\$90
D7283	Placement of device to facilitate eruption of impacted tooth	\$90
D7285	Incisional biopsy of oral tissue-hard (bone, tooth)	\$150
D7286	Incisional biopsy of oral tissue-soft (all others)	\$60
D7287	Exfoliative cytological sample collection	\$50
D7288	Brush biopsy—transepithelial sample collection	\$50
D7310	Alveoloplasty in conjunction with extractions—per quadrant	\$40
D7311	Alveoloplasty in conjunction with extractions—one to three teeth or tooth spaces, per quadrant	\$15
D7320	Alveoloplasty not in conjunction with extractions—per quadrant	\$60
D7321	Alveoloplasty not in conjunction with extractions—one to three teeth or tooth spaces, per quadrant	\$25
D7471	Removal of lateral exostosis (maxilla or mandible)	\$80
D7472	Removal of torus palatinus	\$60
D7473	Removal of torus mandibularis	\$60
D7485	Surgical reduction of osseous tuberosity	\$60
D7510	Incision and drainage of abscess—intraoral soft tissue	\$35
D7511	Incision and drainage of abscess—intraoral soft tissue, complicated (includes drainage of multiple fascial spaces)	\$35
D7520	Incision and drainage of abscess—extraoral soft tissue	\$35
D7521	Incision and drainage of abscess—extraoral soft tissue, complicated (includes drainage of multiple fascial spaces)	\$35
D7910	Suture of recent small wounds up to 5 cm	\$25
D7960	Frenulectomy (frenectomy or frenotomy)—separate procedure	\$50
D7963	Frenuloplasty	\$50
D7970	Excision hyperplastic tissue—per arch	\$55
D7971	Excision of pericoronoal gingiva	\$40
Repairs to pros	thetics	Member cost
D5510*	Repair broken complete denture base	\$35
D5520*	Replace missing or broken teeth—complete denture (each tooth)	\$35
D5610*	Repair resin denture base	\$35
D5620*	Repair cast framework	\$35
D5630*	Repair or replace broken clasp—per tooth	\$35
D5640*	Replace broken teeth—per tooth	\$35

ADA Code	Procedure	
Repairs to pros	thetics (cont.)	Member cost
D5650*	Add tooth to existing partial denture	\$35
D5670*	Replace all teeth and acrylic framework—maxillary	\$165
D5671*	Replace all teeth and acrylic framework—mandibular	\$165
D5710*	Rebase complete maxillary denture	\$75
D5711*	Rebase complete mandibular denture	\$75
D5720*	Rebase maxillary partial denture	\$75
D5721*	Rebase mandibular partial denture	\$75
D5730	Reline complete maxillary denture (chairside)	\$65
D5731	Reline complete mandibular denture (chairside)	\$65
D5740	Reline maxillary partial denture (chairside)	\$65
D5741	Reline mandibular partial denture (chairside)	\$65
D5750*	Reline complete maxillary denture (laboratory)	\$85
D5751*	Reline complete mandibular denture (laboratory)	\$85
D5760*	Reline maxillary partial denture (laboratory)	\$85
D5761*	Reline mandibular partial denture (laboratory)	\$85
D5810*	Interim complete denture (maxillary)	\$230
D5811*	Interim complete denture (mandibular)	\$230
D5820*	Interim partial denture (maxillary)	\$160
D5821*	Interim partial denture (mandibular)	\$170
D5850	Tissue conditioning, maxillary	\$20
D5851	Tissue conditioning, mandibular	\$20
D5862*	Precision attachment, by report	\$160
D6214*	Pontic titanium	\$245
D6245*	Pontic—porcelain/ceramic	\$245
D6250*	Pontic—resin with high noble metal	\$245
D6251	Pontic—resin with predominantly base metal	\$245
D6252*	Pontic—resin with noble metal	\$245
D6253*	Provisional pontic	no charge
D6545*	Retainer—cast metal, resin bonded fixed prosthesis	\$150
D6549	Resin retainer – for resin bonded fixed prosthesis	\$150
D6600*	Retainer inlay—porcelain/ceramic, two surfaces	\$245
D6601*	Retainer inlay—porcelain/ceramic, three or more surfaces	\$245
D6602*	Retainer inlay—cast high noble metal, two surfaces	\$245
D6603*	Retainer inlay—cast high noble metal, three or more surfaces	\$245
D6604	Retainer inlay—cast predominantly base metal, two surfaces	\$245
D6605	Retainer inlay—cast predominantly base metal, three or more surfaces	\$245
D6606*	Retainer inlay—cast noble metal, two surfaces	\$245
D6607*	Retainer inlay—cast noble metal, three or more surfaces	\$245
D6608*	Retainer onlay—porcelain/ceramic, two surfaces	\$245
D6609*	Retainer onlay—porcelain/ceramic, three or more surfaces	\$245
D6610*	Retainer onlay—cast high noble metal, two surfaces	\$245
D6611*	Retainer onlay—cast high noble metal, three or more surfaces	\$245

ADA Code	Procedure	
Repairs to pros	sthetics (cont.)	Member cost
D6613	Retainer onlay—cast predominantly base metal, three or more surfaces	\$245
D6614*	Retainer onlay—cast noble metal, two surfaces	\$245
D6615*	Retainer onlay—cast noble metal, three or more surfaces	\$245
D6710*	Retainer crown—indirect resin based composition	\$245
D6720*	Retainer crown—resin with high noble metal	\$245
D6721	Retainer crown—resin with predominantly base metal	\$245
D6722*	Retainer crown—resin with noble metal	\$245
D6740*	Retainer crown—porcelain/ceramic	\$245
D6780*	Retainer crown—3/4 cast high noble metal	\$245
D6781	Retainer crown—3/4 cast predominantly base metal	\$245
D6782*	Retainer crown—3/4 cast noble metal	\$245
D6783*	Retainer crown—3/4 porcelain/ceramic, denture	\$245
Adjunctive gen	neral service	Member cost
D9110	Palliative (emergency) treatment of dental pain—minor procedure	\$10
D9120	Fixed partial denture sectioning	no charge
D9210	Local anesthesia not in conjunction with operative or surgical procedures	no charge
D9211	Regional block anesthesia	no charge
D9212	Trigeminal division block anesthesia	no charge
D9215	Local anesthesia	no charge
D9223	Deep sedation/general anesthesia – each 15 minute increment	\$150
D9230	Analgesia (nitrous oxide), per 15 minutes	\$15
D9243	Intravenous moderate (conscious) sedation/analgesia – each 15 minute increment	\$45
D9248	Non-intravenous conscious sedation	\$15
D9450	Case presentation, detailed and extensive treatment planning	no charge
D9610	Non-intravenous conscious sedation	\$15
D9612	Therapeutic parenteral drugs, two or more administrations, different medications	\$25
D9630	Other drugs and/or medicaments, by report	\$15
D9910	Application of desensitizing medicament	\$15
D9940	Occlusal guard, by report	\$85
D9942	Repair and/or reline of occlusal guard	\$40
D9951	Occlusal adjustment—limited	\$30
D9952	Occlusal adjustment—complete	\$100
Bleaching		Member cost
D9972	External bleaching in office—per arch	\$125
D9975	External bleaching in home—per arch	\$125
Orthodontics		Member cost
D8070	Comprehensive orthodontic treatment of the transitional dentition	\$1,850
	Consultation	no charge
	Evaluation	\$35
	Records/treatment planning	\$250

ADA Code	Procedure				
Orthodontics (cont.)		Member cost			
D8080	Comprehensive orthodontic treatment of the adolescent dentition	\$1,850			
	Consultation	no charge			
	Evaluation	\$35			
	Records/treatment planning	\$250			
D8090	Comprehensive orthodontic treatment of the adult dentition	\$1,850			
D8680	Orthodontic retention (removal of appliances, construction and placement of retainer(s))	\$300			
D8693	Rebonding or recementing; and/or repair, as required, of fixed retainers	no charge			
Implants					

#### Coverage for implants:

- Implants and implant supported prostheses covered at a 50% coinsurance
- Annual Maximum Benefit of \$1,500
- Lifetime Maximum Benefit of \$10,000

#### NOTE:

- Not all participating dentists perform all listed procedures, including amalgams. Please consult your dentist prior to treatment for availability of services.
- Unlisted procedures may be eligible for up to a 25% discount. Members may contact their participating provider to determine if any discounts apply.
- When crown and/or bridgework exceeds six units in the same treatment plan, the patient may be charged an additional \$75 per unit.
- Some covered services are typically only offered by a specialist (like many oral surgery procedures).
- Additional exclusions and limitations are listed along with full plan information in your certificate of benefits. If you
  do not have a certificate of benefits, please review the Specialty Benefits Regulatory and Technical Information Guide
  available at <u>Disclosure.Humana.com</u>.

#### Pre-determination of your Humana Dental benefits

If you expect to pay more than \$300 for dental care, your dentist may submit a proposed dental treatment plan that Humana will use to help provide you with an estimate of benefits for the planned service. This is known as a "predetermination of benefits."

The dental treatment plan may include:

- A list of services to be performed, including any supporting documentation
- A written description from the dentist of the treatment
- · An itemized list of costs

Humana will use this information to determine if your dental benefits covered the proposed treatment. This predetermination of benefits must be granted before service is provided and will remain valid for up to 90 days after but is not a guarantee of what Humana will pay toward the treatment.

**Once enrolled and active in the DHMO plan you will receive your ID card.** You must choose a Participating Primary Care Dentist (PCD) prior to receiving services. You have the freedom to select any participating general dentist as your primary care dentist (PCD). Please contact Humana using the number on the back of your ID card to be assigned the participating PCD of your choice.

# Humana Dental PPO

	If you use an in-network dentist		If you use an out-of-network dentist	
Calendar-year deductible	Individual \$50	Family \$150	Individual \$50	Family \$150
(excludes orthodontia services)	Deductible applies to all services excluding preventive services.			
Calendar-year annual maximum (excludes orthodontia services)	Unlimited			
<ul> <li>Preventive services</li> <li>Routine oral examinations (3 per year)</li> <li>Bitewing x-rays (2 films under age 10, up to 4 films ages 10 and older)</li> <li>Routine cleanings (3 per year)</li> <li>Fluoride treatment (1 per year, through age 14)</li> <li>Sealants (permanent molars, through age 14)</li> <li>Space maintainers (primary teeth, through age 14)</li> <li>Oral Cancer Screening (1 per year, ages 40 and older)</li> </ul>	100% no deductible		80% no deductible	
<ul> <li>Basic services</li> <li>Emergency care for pain relief</li> <li>Amalgam fillings (1 per tooth every 2 years, composite for anterior/front teeth)</li> <li>Oral surgery (tooth extractions including impacted teeth)</li> <li>Stainless steel crowns</li> <li>Harmful habit appliances for children (1 per lifetime, through age 14)</li> <li>Endodontics (root canals 1 per tooth per lifetime and 1 re-treatment)</li> </ul>	80% after deductible		60% after deductible	
<ul> <li>Major services</li> <li>Crowns (1 per tooth every 5 years)</li> <li>Inlays/onlays (1 per tooth every 5 years)</li> <li>Bridges (1 per tooth every 5 years)</li> <li>Dentures (1 per tooth ever 5 years)</li> <li>Denture relines/rebases (1 every 3 years, following 6 months of denture use)</li> <li>Denture repair and adjustments (following 6 months of denture use)</li> <li>Implants (1 every 5 years for implant placement, crowns, bridges and dentures)</li> <li>Periodontics (scaling/root planing and surgery 1 per quadrant every 3 years)</li> <li>Periodontal cleanings (4 per year)</li> </ul>	50% after deductible		50% after deductible	
Orthodontia services	Child orthodontia covers children through age 18. Plan pays 50 percent (no deductible) of the covered orthodontia services, up to: \$2,000 lifetime orthodontia maximum.			

Non-participating dentists can bill you for charges above the amount covered by your HumanaDental plan. To ensure you do not receive additional charges, visit a participating PPO Network dentist. Members and their families benefit from negotiated discounts on covered services by choosing dentists in our network. If a member visits a participating network dentist, the member will not receive a bill for charges more than the negotiated fee for covered services. If a member sees an out-of-network dentist, coinsurance will apply to the in network fee schedule. Out-of-network dentists may bill you for charges above the amount covered by your dental plan.



# How to find a dentist in the network

Visiting a dentist in the Humana network ensures you're getting the lowest cost for dental care. To find an in-network dentist for each plan, follow these steps:



### Step 1:

Scan the QR code or go to **finder.humana.com** and select the "Dentist" tab.



### Step 2: Enter your search information based on plan

For the **PPO/Traditional Preferred**:

- Enter your **ZIP code**
- In **"Select a lookup method"** choose **"PPO"** coverage type
- Select the network: PPO/Traditional Preferred
- Click "Search" button

#### For the **DHMO/Prepaid plan**:

- Enter your **ZIP code**
- In "Select a lookup method" choose "DHMO" coverage type
- Select the network: HS195 DHMO/Prepaid
- Click "Search" button

Note: For the DHMO plan, you must choose a Primary Care Dentist.

**Once enrolled and active in the DHMO plan you will receive your ID card.** You must choose a Participating Primary Care Dentist (PCD) prior to receiving services. You have the freedom to select any participating general dentist as your primary care dentist (PCD). Please contact Humana using the number on the back of your ID card to be assigned the participating PCD of your choice.

Is your dentist missing from our network?

We don't want you to have to choose between continuing to see your dentist and receiving the best possible value from your dental benefit plan.

You can help us get your dentist in our network.

Scan the QR code and fill out the online form to refer your dentist.





# Exclusive discounts for Humana members

We understand the importance of your overall health and that's why we've carefully selected companies to team up with to offer special discounts Humana members can enjoy.



To access your exclusive discounts, sign in to MyHumana.com, go to the "Menu" tab at the top and scroll down to "Coverage" and then scroll down to "Special Discounts".

You have access to a variety of discounts that support your overall health and well-being



#### Dental health

Discounts on personalized dental products for things like:

- Invisible teeth straightening aligners-from your home.
- Innovative dental devices with tracking & personalized feedback
- Teeth whitening



### Eve health

Vision care discounts that help vou see better:

- Bladeless and traditional LASIK vision correction
- Exams, glasses and contacts



### Hearing

Improve your hearing experience with discount options that fit you:

- Unique online solution for hearing aids and support
- Professional care in your area with savings up to 60% on hearing aids

Plus, additional discounts for things like weight loss, acupuncture & chiropractic services, massage therapy, fitness devices, identity theft protection and more!

**Sign in to MyHumana** to see all your discounts!





















## **Available on PPO and Traditional Preferred plans only**

# Get 24/7 access to virtual dental care with Teledentix



### When it's urgent, you can see a dentist virtually

Humana members have access to **\$0 teledentistry**, also known as virtual dental care with Teledentix, as part of their Humana Dental plan. Teledentistry services allow you to see a dentist within minutes from your computer, smartphone or tablet. If you're in pain or cannot visit a dentist's office, virtual dental care may be an option rather than a visit to the emergency room.

### How you can use teledentistry

When you have a teledentistry visit, you will speak with a dental provider through an online video chat or a phone call. You can get access to care from the comfort of your home for a variety of dental needs. **Teledentix dentists can:** 

- Write prescriptions for antibiotics or non-narcotic pain medications when needed (Please note, your dental plan does not cover the cost of medications.)
- Perform a visual exam for things like mouth, tooth or jaw pain
- **Provide instructions** on caring for mouth, tooth or jaw pain
- Help members determine if they need urgent/emergency care or home care until they can see their dentist
- Help members find a dentist if they don't have one or if requested

## Starting your virtual dental visit:



#### Open Teledentix app

and click on the Humana tile.

- OR -

On your computer, go to **Humana.teledentix.com**.



# Enter your insurance information

- Select Group for Product Type
- Subscriber ID is your Member ID listed on your dental ID card.



#### Fill out intake form

- Enter your reason for your visit and symptoms you're experiencing
- Provide current allergies, medical information and medications.



# Complete patient registration

Review the information then select **confirm and proceed** to the waiting area. Someone will be with you shortly.

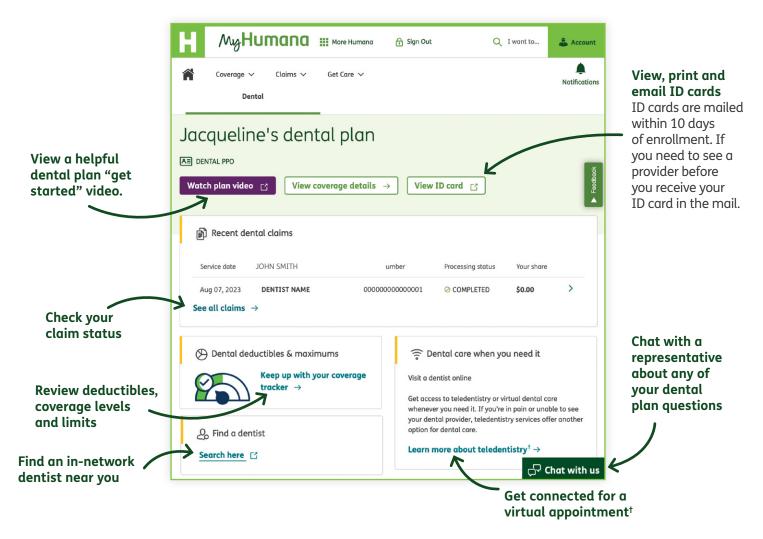
To learn more about teledentistry or your Humana dental benefits, visit <u>Humana.com</u>.



# **MyHumana**

## Your dental plan at your fingertips

Your personal MyHumana account gives you quick, convenient and secure access to your Humana dental plan information. It's available anytime, anywhere.



#### Registering is easy

- **1.** Go to <u>Humana.com/Register</u> and Select "I'm a Member" and click the "Start activation now" button.
- 2. Select "Something else" as your plan type.
- **3.** Enter your member ID from your ID card (or Social Security number), date of birth and ZIP code.
- **4.** Create a username, password and security prompt and choose "Next" to finish.



# **Important**

#### At Humana, it is important you are treated fairly.

Humana Inc. and its subsidaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
   Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
   If you need help filing a grievance, call 877-320-1235 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.
- California residents: You may also call the California Department of Insurance toll-free hotline number: 800-927-HELP (4357), to file a grievance.

#### Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxillary aids and servces are necessary to ensure an equal opprtunity to participate.

Language assistance services, free of charge, are available to you. 877-320-1235 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Lique para o número acima indicado para receber serviços linquísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید. (Farsi) فارسی

**Diné Bizaad (Navajo):** Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.



1-800-233-4013

Humana.com

Insured or administered by Humana Insurance Company or CompBenefits Company.

This communication provides a general description of certain identified insurance or non-insurance benefits provided under one or more of our insurance benefit plans. Our insurance benefit plans have exclusions and limitations and terms under which the coverage may be continued in force or discontinued. For costs and complete details of the coverage, refer to the plan document or call or write your Humana insurance agent or the company. In the event of any disagreement between this communication and the plan document, the plan document will control.

The discounts offered through the Special Discounts Program (the Program) are not insurance or insured benefits. The Program is subject to change and may be discontinued, without notice and at any time. The Program is only available to eligible Humana members. Discounts not available for policies issued in NH, NJ, NM, VT and WA. Additional exclusions may apply for members of individual policies. The Program is not available to Medicare or Medicaid members. The discount vendors are third party vendors. The vendors are solely responsible to you for the provision of these products and services. The discount vendors may impose additional eligibility requirements, including but not limited to: age, valid Social Security number, internet and email access. You should independently review the products and services and the discount vendors before purchasing. Humana's contract with the discount vendors does not eliminate a member of any obligations under the policy or change the terms of the policy. Participation in the Program is voluntary. Humana and the discount vendor, including each party's respective affiliates and subsidiaries, are independent, non-affiliated entities. Humana, its parent and affiliates, expressly disclaims all liability for any care or services rendered by these vendors and all liability if vendors refuse to honor the discounts.

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