

Bob Buckhorn, Mayor

WHEREAS, each day thousands of citizens dial 9-1-1 for help in emergencies ranging from house fires, heart attacks, automobile accidents, violent crimes, burglaries, and missing children; and

WHEREAS, the men and women who answer these calls for help with the words "9-1-1, where is your emergency?" work quickly under pressure to gather the essential information and then dispatch the appropriate response; and

WHEREAS, their actions can make the difference between life and death as they talk distressed callers through cardiopulmonary resuscitation (CPR), calm hysterical crime victims, and often make difficult split second decisions to help those in need; and

WHEREAS, seldom seen, *Public Safety Telecommunicators* are more than a calm and reassuring voice on the other end of the phone – they are knowledgeable and skilled individuals who work closely with firefighters, paramedics and police personnel; and

WHEREAS, because emergencies occur around the clock, the community can rely on the vigilance and the preparedness of these individuals 24 hours a day, 365 days a year; and

WHEREAS, City of Tampa Fire Rescue and Tampa Police Communications Center, as well as support personnel, work daily to protect and to promote public safety, handling more than a million emergency and non-emergency calls for service each year.

NOW, THEREFORE, I, Bob Buckhorn, by virtue of the authority vested in me as Mayor of the city of Tampa, Florida, do hereby proclaim the week of April 9 through April 15, 2017 as

"NATIONAL TELECOMMUNICATORS WEEK"

in the city of Tampa, Florida, and urge all citizens to observe this week in honor of all the telecommunicators who answer the call, give our community peace of mind through the emergency assistance they need, and help to protect our health and safety.

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Dated in Tampa, Florida, this 7th day of April, 2017.



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