

# Proclamation



Bob Buckhorn, Mayor

**WHEREAS**, each day thousands of citizens dial 9-1-1 for help in emergencies ranging from house fires, heart attacks, vehicle accidents, violent crimes, burglaries, and missing children; and

**WHEREAS**, the men and women who answer these calls for help with the words “*9-1-1, where is your emergency?*” work quickly under pressure to gather the essential information and then dispatch the appropriate response, and because emergencies occur around the clock, the community can rely on the vigilance and the preparedness of these individuals 24 hours a day, 365 days a year; and

**WHEREAS**, their actions can make the difference between life and death as they talk distressed callers through cardiopulmonary resuscitation (CPR), calm hysterical crime victims, and often make difficult split second decisions to help those in need; and

**WHEREAS**, seldom seen, *Public Safety Telecommunicators* are more than a calm and reassuring voice on the other end of the phone – they are knowledgeable and skilled individuals who work closely with firefighters, paramedics and police personnel; and

**WHEREAS**, annually since 1981, a week in April is designated as **National Public Safety Telecommunicators Week** (NPSTW), this year held on April 14-20, 2019, and it was established to honor telecommunicators around the nation, providing the opportunity to celebrate and thank each one for their dedication in serving the public, and for their commitment to their profession that strives to create a better and safer world; and

**WHEREAS**, the personnel of the *City of Tampa Fire Rescue* and *Tampa Police Communications Center*, as well as its support staff, work daily to protect and to promote public safety, handling more than a million emergency and non-emergency calls for service each year.

**NOW, THEREFORE**, I, Bob Buckhorn, by virtue of the authority vested in me as Mayor of the city of Tampa, Florida, do hereby proclaim the week of April 14 through April 20, 2019 as

## “NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK”

in the city of Tampa, Florida, and urge all citizens to observe this week in honor of all the telecommunicators who answer the call, give our community peace of mind through the emergency assistance they need, and help to protect our health and safety.

Dated in Tampa, Florida, this 12<sup>th</sup> day of April, 2019.



*Bob Buckhorn*

Mayor

